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GRAND LUX BOUTIQUE MANOR CC - TERMS AND CONDITIONS

TARIFFS:

- Tariffs quoted on a per person per night sharing basis and in South African Rand.
- Single occupancy is charged R1,000 additionally.
- Family Unit is charged per unit per night.
- No Children younger than 12 years are allowed.
- All tariffs are subject to change.

INCLUDED IN TARIFF:

- ✓ Accommodation as per Suite Type -
- ✓ Breakfast is served from 7h30 to 10h00 in The Pool-Side Dining Room.
- ✓ Selection of Specialty Coffees and Specialty Teas during Breakfast.
- ✓ Daily fresh fruit selection in Suite.
- ✓ Satellite DSTV & Netflix & YouTube.
- ✓ Access to professionally equipped Gym (8h00 – 16h00).
- ✓ Access to 25-meter-long sparkling Swimming Pool.
- ✓ High speed Fibre Wi-Fi.
- ✓ Gated parking for resident Guests only - from check in after 14h00 to check out date at 11h00 strictly.

EXCLUDED FROM TARIFF:

- High Tea and Dinner - served in The Pool-Side Dining Room.
 - ✓ High Tea is served from 14h30 to 15h30 - reservation before 12h00 is obligatory.
 - ✓ Formal three course set menu Dinner is served from 19h00 to 21h00 - reservation before 14h00 obligatory.
- Spa Treatments – available from 8h00 – 16h00. Pre-booking is essential.
- Mini bar & bar account.
- Laundry.
- Late check out latest 13h00 - R500 per person.
- Health & Safety Insurance.

CHECK-IN / CHECK-OUT AND PAYMENTS

Check in at our Welcome Desk is from 14h00.

Grand Lux register and indemnity must be signed by all guests.

Check out time at Welcome Desk is from 11h00 to 11h15.

All purchases on room tab to be settled upon check out in S.A Rand, Visa and Master Card, US Dollars or Euros.

CANCELLATION POLICY:

Please note that all accommodation payments charged by Grand Lux Boutique Manor CC in advance to secure bookings are non-refundable and cancellation fees will not be waived. If the reservation is cancelled, a cancellation fee will be levied equal to the required deposit payments. All cancellations must be e-mailed to res6@grandluxmanor.com. It is the booking policy of Grand Lux Boutique Manor not to deviate or amend the cancellation policy.

NOTE: Guest are obliged to ensure and will bear the sole and absolute responsibility that adequate Travel Insurance be purchased immediately upon booking in order to claim from Insurance in case of amendment or cancellation due to unforeseen circumstances and not request leniency from Grand Lux Boutique Manor.



REGISTRATION: 2006/059356/23
DIRECTORS: DR. R. E. GIOIA | MRS. Y. GIOIA